

JOHN PALMER, CPCU

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Employment Chronology

*Altair Associates, Inc.
Minneapolis, Minnesota*

December, 2014 / Present

Senior Claim Analyst

- Senior Claim Analyst for an insurance and reinsurance services firm.

*Travelers Insurance Companies
St. Paul, Minnesota*

May, 2003 / October, 2014

Director, Major Case Liability

- Responsible for handling large exposure commercial automobile claims, primarily long haul trucking and public automobile.
- Worked closely with Underwriting and Legal Departments, brokers and general agents.

*MSI Insurance Companies
St. Paul, Minnesota*

August, 1978 / October, 2002

Commercial Claim Manager

- Managed Commercial Claim Department that handled general liability, commercial automobile and commercial property claims.

Casualty Claim Manager

- Managed Casualty Claim Department that handled commercial automobile, personal automobile, general liability, homeowners' liability and No-Fault claims.

Commercial Claim Supervisor

- Supervised a Commercial Claim Unit that handled general liability, commercial automobile, and commercial property claims.

Commercial Claim Specialist

- Investigated liability, coverage and damages on general liability commercial automobile, and commercial property claims.

Educational Qualifications

Completed the ten part Chartered Property Casualty Underwriter (CPCU) designation in 1991.

Completed the Associate in Management (AIM) designation in 1989.

Juris Doctor (JD) from William Mitchell College of Law, St. Paul, MN in 1979.

Attended University of Minnesota Graduate School, Minneapolis, MN 1974 to 1975.