

## **JAMES RUNKEL, CPCU**

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### **Employment Chronology**

*Altair Associates, Inc.  
Minneapolis, Minnesota*

*November, 2013 / Present*

#### **Senior Claim Analyst**

- Senior Claim Analyst for an insurance and reinsurance services firm.

*Travelers Insurance Company  
St. Paul, Minnesota*

*June, 2010 / November, 2013*

#### **Second Vice President – Complex Claim Specialist**

- Directly handled coverage-driven, complex claims, typically Coverage B exceeding exposure of \$2 million under commercial general liability, umbrella, errors & omissions and excess insurance policies; working without supervision in determining coverage, value and settlement within authority of \$1 million.
- Served as Claim Practice Leader for financial institutions property and casualty underwriting involving all lines of insurance while interacting with all claim structures within Travelers. Assisted in trend analysis, creation of policy language and mentoring of claim personnel.
- Claim Liaison (all lines) for global technology underwriting in evaluating major claims of \$500,000 or greater against the global technology book of business. Assisted in trend analysis, creation of policy language and mentoring of claim personnel.

*St. Paul Travelers Insurance Company  
St. Paul, Minnesota*

*April, 2004 / June, 2010*

#### **Major Case Specialist**

- Job duties identical to the above.

*St. Paul Insurance Company  
St. Paul, Minnesota*

*March, 1988 / April, 2004*

#### **Corporate Claim Manager – Technology / Intellectual Property (August 1998 / April 2004)**

- Directly handled significant technology errors and omissions and significant intellectual property claims submitted against commercial general liability, umbrella policies and excess lines of coverage written by all underwriting groups of the St. Paul Fire and Marine Insurance Company. Supervise five Field Technical Specialists, including

performance evaluations. Developed corporate coverage positions concerning intellectual property claims and coordinate coverage litigation with outside coverage counsel.

Corporate Claim Manager – Asbestos and Environmental March, 1988 / August, 1998

- Direct handle significant asbestos and environmental claims with typical exposure in excess of \$5-million involving presentations to senior officer group of the St. Paul Fire and Marine. Supervise 3 field environmental claim offices including the largest in both CA and NJ.

*St. Paul Surplus Lines Insurance Company  
St. Paul, Minnesota*

*January, 1987 / March, 1988*

Property and Liability Claim Supervisor

*Security Insurance Company of Hartford  
Minneapolis, Minnesota*

*November, 1983 / January, 1987*

Branch Manager

- Hired as Branch Claim Manager and promoted to Branch Manager of the Minneapolis office. In charge of all claim operations then took over office in charge of all functions of P&C carrier.

*GAB  
Mankato, Minnesota*

*January, 1974 / November, 1983*

Branch Office Manager

- Started claim career as multi-line independent adjuster with GAB. Promoted to Mankato, MN Branch Office Manager in 1977 with management of two additional offices in 1980.

**Educational Qualifications**

CPCU

Diploma Claims Law

Associate In Claims

**Achievements**

- Chairman's Award Winner St. Paul Fire and Marine
- Runner-Up Chairman's Award Winner St. Paul Fire and Marine
- Guest Speaker IRMI – Application of Absolute Pollution Exclusion in construction risk setting