Lorraine K. Plander

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Employment Chronology

Altair Associates Inc. Minneapolis Minnesota 2015 to Present

Senior Underwriting Analyst

• Senior Underwriting Analyst for an insurance and reinsurance service firm

Country Financial Central Region Office Formerly Mutual Services Insurance St Paul. MN 1999 to 2013

<u>Manager Central Region Commercial Underwriting Department</u> 2006 to 2013 <u>Director of Personal / Commercial Underwriting</u> 1999 to 2006

- Responsible for profitably growing the regional office and providing excellent customer service
- Managed all aspects of the underwriting for all lines of business for both commercial lines & personal lines (ISO & NCCI products) in 6 states.
- Established marketing efforts, managing reports, and coordinated internal and external resources.
- Chaired and implemented consistent underwriting guidelines
- Assisted in coordinating the implementation of new procedures, in the office and in the field
- Developed several reports for the Underwriting Department to show measures of success

Tri-State Insurance Company of MN (WR Berkley Company) Luverne, MN	1984 to 1999
<u>Vice President – Branch Manager</u>	1998 to 1999
Vice President, Commercial Lines	1993 to 1998
Senior Underwriter, Commercial Lines	1984 to 1993

- Managed the administrative duties of the Branch Office
- Set up a procedure for the company planning process and wrote the implementation plan
- Established direct management of the underwriting and loss control departments with responsibilities aimed at profit, growth & service.
- Participated in travel and marketing efforts on all product lines to key agents
- Organized training schedules for the department

Cornhusker Casualty Company Omaha, NE

1982 to 1984

Farmowners/Commercial Lines Underwriter

- Responsible for an underwriting territory in NE
- Established a growth goal concept

Great Central Insurance Company Omaha. NE

1980 to 1982

Assistant Commercial Lines Underwriter

• Responsible for an underwriting territory

Cornhusker Casualty Company

Omaha, NE 1978 to 1980

Assistant Commercial Lines Underwriter

• Responsible for an underwriting territory

State Surety Company Des Moines, IA

1973 to 1974

Assistant Bond Underwriter

• Responsible for an underwriting territory

Hawkeye Security Insurance Company Des Moines, IA

1968 to 1973

Assistant Bond Underwriter

• Responsible for an underwriting territory

Education & Professional Involvement:

- Graduated from Buena Vista University, Storm Lake, IA with a BA Degree in Business Administration
- Certificate of Insurance from the Insurance Institute of America
- CPCU
- Former member MN CPCU Chapter, NAMIC, & NAIW